

**Details on SafeEntry Check-in**

- With TraceTogether-only SafeEntry (TT-only SE) implemented at F&B establishments, SafeEntry check-in can only be done by:
  - i) Scanning the SafeEntry QR code using the TraceTogether App;
  - ii) Presenting the TraceTogether Token QR code to the camera/2D scanner linked to SafeEntry (Business) App for scanning; or
  - iii) Bringing the TraceTogether Token or App close to a SEGW.
- Although dine-in services are not allowed, F&B establishments should continue implementing TT-only SE for customers, but this need not be enforced for the time being. However, all employees and vendors of F&B establishments are required to do so via TT-only SE check-in.
- In addition, F&B establishments required to deploy SafeEntry for customers and visitors need to provide the SEGW as an additional option for SafeEntry check-in. SEGW is available as a feature within the SafeEntry (Business) App (updated to the latest version) and as a physical standalone device (SEGW Box). These F&B establishments may apply for a free SEGW Box<sup>1</sup>.
- **To facilitate more precise contact tracing efforts, SafeEntry check-out is also encouraged.** Businesses can facilitate check-out for their customers, employees and vendors by toggling to the SEGW check-out function within the SafeEntry (Business) App.
- When dine-in operations are allowed to resume, F&B establishments must implement TT-only SE for customers and visitors, with the exception of those that only provide takeaway and/or delivery, with no dine-in services.
- For avoidance of doubt, TraceTogether Token check-in and SEGW both refer to the mode of check-in, while TT-only SE refers to the overall programme which will permit only TraceTogether modes of check-in (i.e. TraceTogether App or Token).

For more information, please refer to the FAQs on [www.safeentry.gov.sg](http://www.safeentry.gov.sg).

---

<sup>1</sup> Refer to [go.gov.sg/gateway-overview](http://go.gov.sg/gateway-overview) for how to implement the SEGW and apply for a free SEGW Box.