

## CURRENT LIST OF LOADING BAY MANAGEMENT PROVIDERS

Disclaimer: The information here is by no means an endorsement or recommendation by ESG – building owners are free to identify their preferred consultants and exercise due diligence in identifying suitable ones for the projects.		
S/N	Loading Bay Management Logistics Services Provider	Contact details
1	YCH <a href="http://www.ych.com">www.ych.com</a>	Mr Simon Sim Head, Lifestyle & E-Commerce Email: <a href="mailto:simon.sim@ych.com">simon.sim@ych.com</a> Tel: 6417 2494 Mobile: 8799 0678  Ms Elane Ang Manager, Lifestyle & E-Commerce Email: <a href="mailto:elane.ang@ych.com">elane.ang@ych.com</a> Tel: 6417 2522 Mobile: 8498 9663
2	AAK Logistics Services <a href="http://www.aaklogistics.com">www.aaklogistics.com</a>	Mr Danny Ang Director Email: <a href="mailto:danny_ang@aakls.com">danny_ang@aakls.com</a> Tel: 6665 0190 Mobile: 9633 4342  Mr Gary Ong Business Development Manager Email: <a href="mailto:gary_ong@aakls.com">gary_ong@aakls.com</a> Tel: 6665 0190 Mobile: 9745 8239
3	Mao Heng International Logistics	Mr Edmund Song Sales & Marketing Director Email: <a href="mailto:Edmund.song@mhi.com.sg">Edmund.song@mhi.com.sg</a> Tel: 6522 8853 Mobile: 9850 5883  Mr Michael Koh Operations Manager (Urban Logistics) Email: <a href="mailto:Michael.ksk@mhi.com.sg">Michael.ksk@mhi.com.sg</a> Tel: 6522 8853 Mobile: 8188 1973

## FREQUENTLY ASKED QUESTIONS

### **1. Who can engage loading bay management logistics service providers?**

All building owners are free to engage the loading bay management logistics service providers (see [Appendix 1](#)) to manage their loading bays. However, grant support is currently limited only to retail buildings.

### **2. Can we engage other service providers (not listed in Appendix 1) to provide LBM services and still be eligible for the LBM's grant support?**

Yes, retail buildings may engage other service providers not in the list who are able to carry out the same service. If in-sourcing is preferred (i.e. retail buildings prefer to procure the dock scheduling system and have their own security guards manage the loading bay), grant support can be considered as well.

Please contact [ESG](#) for more information.

### **3. Why does the grant support only apply for retail buildings?**

The incentives are targeted for retail buildings as they tend to generate higher volume of deliveries. Moreover, retail buildings have shorter delivery windows due to the need to de-conflict delivery timings with the peak shopping hours. Nonetheless, non-retail buildings such as condominiums or office buildings are also encouraged to tap on the available technologies to help manage loading bay use.

### **4. Is grant support available for mixed-used buildings with partial retail component?**

The amount of grant support will be assessed on a case-by case basis, based on the retail quantum. Applicants can write in to [ESG](#) to enquire.

### **5. Which loading bay management logistics service providers should the building owners engage?**

Owners are free to approach any of the service providers for an in-depth discussion on the services rendered by the operators.

### **6. Is the grant support applicable for new retail buildings (e.g. buildings which has yet to receive any Temporary Occupation Permit)?**

Yes, the grant support is applicable for both existing and new retail buildings.

### **7. Will this grant support be perpetual?**

No, it will not be. ESG will review the scheme periodically and may make changes to the grant support without any prior notice.